

What to do in a Psychiatric Crisis in Marion County, Indiana

A psychiatric crisis includes but is not limited to: a person who is suicidal or is having suicidal/homicidal thinking and/or behavior, acute psychotic symptoms, sudden change in mental status, violence, or who is gravely disabled and unable to manage his or her daily living. Below is information for persons in Marion County, Indiana that should help in dealing effectively with such a crisis.

1. Name, location, phone number of your Community Mental Health Center:

Gallahue Mental Health Services
Administrative Office
6950 Hillsdale Court
Indianapolis, IN 46250
Crisis Line 317-621-5700 or toll free 1-800-662-3445
In-Take and Referral Line: 317-621-5719 or toll free 1-866-621-5719.

2. Serving the following 4 counties:

Marion, Hancock, Shelby, Madison

3. The following answers are for Marion County

4. Respondent's name/title, phone number/email:

Shelley Tracy, Director of Access Services
317-621-5835
stracy@ccommunity.com

5. Who is the *first* person a family/caregiver should call in a crisis in this county?

For medical or violent situations, call 911. For Mental Health/Chemical Dependency: contact current treatment provider, 911 or local mental health center: Gallahue Mental Health Services Crisis Line: 1-800-662-3445 or 317-621-5700; Midtown Mental Health 317-630-8485; Behavior Corp 317-574-1252; Adult and Child Mental Health 317-822-5122; or Mental Health America 317-251-7575.

6. What does this county advise the involved relatives/friends/neighbors of those in crisis to do for those who ARE COOPERATIVE?

If the person is in Mental Health/Chemical Dependency treatment, contact the treating therapist or psychiatrist. If medical crisis, contact the patient's Primary Care Physician (PCP) or call 911. If not in treatment you can call local crisis lines (see above listings) or be taken to Community Hospital North Psychiatric Pavilion, St. Vincent Stress Center, Wishard Hospital Emergency Room, Methodist Hospital Emergency Room or St. Francis Hospital Emergency Room for the patient to be assessed by a physician.

7. What does this county advise involved relatives/friends/neighbors of those in crisis to do for those who ARE *NOT* COOPERATIVE?

Call 911 or local police for assistance for imminent risk. You can also call the person's current mental health provider or local Mental Health Center. If the crisis is not life threatening and family can keep the person safe, they should contact the person's treating therapist/psychiatrist to see the patient; or local mental health office for assistance in getting an Emergency Detention Order filed.

8. What does this county recommend relatives/friends/neighbors of those in crisis to do if the person does not have a mental health care provider?

If the person is high risk, call 911 or local law enforcement. If s/he is not high risk, call a local mental health center.

9. What hospital Emergency Room serves this county?

Community Hospital East
1500 Ritter
Indianapolis, IN 46019
317-355-5616

Community Hospital South
1402 E. County Line Road South
Indianapolis, IN 46227
317-887-7200

Community Hospital North
Psychiatric Pavilion
7150 Clearvista Dr.
Indianapolis, IN 46256
317-621-5053

Methodist Hospital
1701 N. Capital
Indianapolis, IN 46202,
317-962-2622

St. Francis Beech Grove
160 Albany
Beech Grove Indiana 46107
317-787-3711

St. Francis Indianapolis
8111 S. Madison 46237
317-865-5000

St. Vincent Stress Center
2001 W. 86th
Indianapolis, IN 46220
317-338-4600

10. How does this county handle a person in a psychiatric crisis who *refuses* voluntary placement, and his health care provider recommends hospitalization? Describe the process by which

petitions for emergency evaluation and/or involuntary hospitalization may occur *without a judge*?

Detentions may be faxed to the mental health court by: a local psychiatrist if psychiatrist has assessed patient and deemed them a danger. Family members may seek an Emergency Detention Order (EDO) by presenting information and documentation to a physician. Once physician signs EDO, family then takes petition to the mental health court for judge's ruling. Local law enforcement may place a person on an IDO based on observation of behaviors or treating therapist's recommendation with accompanying documentation that client meets criteria of dangerousness.

11. Describe the process by which petitions for emergency evaluation and/or involuntary hospitalization may occur *with a judge*

Families can seek an EDO through their Primary Care Physician (PCP) or the local mental health provider. Family must have documentation of client's behavior/thoughts that are reasons for inpatient psychiatric treatment. Once an EDO is completed and signed by a physician, family would take EDO to local probate court for Judge's ruling. The Judge then would issue an order to local law enforcement to pick up client and transport to appropriate facility.

12. How does one file a petition in this county during non-court hours?

An EDO can be filed after hours by a treating psychiatrist. Petitioner faxes completed paperwork to local mental health court. Family members cannot seek an EDO until mental health court opens on the next working day.

13. Do you have a Crisis Intervention Team (C.I.T.) in your area? These are emergency responders who are specially trained to handle mental health cases and to evaluate people in crisis.

Yes . Call Indianapolis Metro Police Dept. IMPD (317-327-3811) or Marion Co Sheriff's Department (317-327-1700) and ask for a CIT officer. They both handle qualified pick-ups.

14. Who handles the qualified pick-ups for involuntary holds?

Marion County Sheriff's Dept., 317-327-1700 or Indianapolis Metro Police Dept., 317-327-3811.

15. Do you do face to face assessments after hours?

Yes, With Gallahue Crisis Team at Community Hospital North, Psychiatric Pavilion, 7150 Clearvista Drive Indianapolis, IN 46256 - See Question #9.

16. How does one *get* an emergency evaluation form/petition in this county?

Marion County courts, Mental Health Centers, some emergency rooms.

17. Where does one *file* a completed emergency evaluation form/petition in this county?

Marion County Mental Health Court. Complete an Emergency Detention Order (EDO), have physician sign, fax to court, they have the Judge sign and fax the EDO back.

18. Do you ask the caregiver bringing a patient to your care for any and all mental health history and/or recently observed behavior?

Yes

19. Is there a Mental Health America in your area? Do they assist with people in crisis?

Yes; their crisis phone number is 317-251-7575. It does not operate 24/7.

It is more than likely that, if you haven't had the benefits of the support and education about mental illness that the National Alliance on Mental Illness (NAMI) can provide (without cost to you), getting in touch with us would be of immense value to you. If you don't know whether there is a NAMI local affiliate in your area, you can find this out either by contacting NAMI Indiana at 1-800-679-6442, or by visiting the NAMI web site (www.nami.org), and click on State & Local NAMIs. If there is no local affiliate close by, NAMI Indiana is eager to talk to you about helping you to form one. Contact Pam McConey at 1-800-679-8422 or at pmcconey@nami.org for more information about this possibility. To find out more about the various activities of NAMI Indiana, log on to www.namiindiana.org.